

Parvathaneni Brahmayya Siddhartha College of Arts & Science, Vijayawada-10 (An Autonomous College under the jurisdiction of Krishna University)

Reaccredited at the level 'A+' by the NAAC

College with Potential for Excellence

(Awarded by UGC)

DEPARTMENT OF ENGLISH

$\frac{\text{CAMPUS TO CORPORATE - SYLLABUS FOR BPM, CSCS COURSES UNDER CBCS}}{\text{SEMESTER-V/VI}}$

Title of the Paper: Campus to Corporate

Course Code: ENGSET01 Max. Marks: 50M
No. of Hours per Week: 3 External: 40M
No. of Credits: 3 Internal: 10M

Course Structure and Syllabi under CBCS

| S. No | Semester | Course Code | Title of the Paper | Teaching Hours | Credits |
|----------|----------|----------------|---------------------|-------------------|---------|
| 1 | V/VI | ENGSET01 | Campus to Corporate | 3 | 3 |

Course 21C: Campus to Corporate

Type of the Course: Skill Enhancement Course (Elective Theory)

- I. Course Outcomes: Students at the successful completion of the course will be able to:
 - CO1: Overview of Corporate & BPS Industry (PO6)
 - CO2: Understand what is Grooming for Corporates (PO1, PO6)
 - CO3: Learn Elementary Level English Communication (PO1, PO6)
 - CO4: Learn Intermediate Level English Communication (PO1, PO6)
 - CO5: Learn Advanced Level English Communication (PO1, PO6)

II. Syllabus:

(Total Theory Hours: 45)

Unit I: Overview of Corporate & Business Process System Industry (5 Hours)

Corporate: Ice-breaker Session, History of Corporate, What is Corporate?

BPS Industry: What is BPS? History of BPS, Benefits of BPS, BPS Industry in World, BPS Industry in India, TCS BPS

Difference between Campus and Corporate

- Change Management (Understand the difference between campus and corporate life and prepare themselves for the same)
- Awareness to Corporate Culture, Impact of your attitude and behaviour, Language Proficiency, Good relationship, Respect others, Self Confidence, zeal for continuous learning & Nonverbal communication.

Unit II: Grooming for Corporate (10 Hours)

Corporate Etiquettes: Dressing and Grooming Skills, Workplace Etiquette, Business Etiquette, Email Etiquette, Telephone Etiquette, Meeting Etiquette & Presentation Skills

Professional Competencies: Analytical Thinking, Listening Skills, Time Management, Team

Professional Competencies: Analytical Thinking, Listening Skills, Time Management, Team Skills, Assertiveness, Stress Management, Participating in Group Discussion, Interview Facing,

Ownership and Attention to detail.

Unit III: Elementary Level English Communication (6 Hours) Grammar- Parts of Speech, Articles, Tenses, Be-forms, Punctuation, Sentence Construction.

Unit IV: Intermediate Level English Communication (10 Hours)

Improving Vocabulary, Improving Writing Skills and Comprehension while interacting face to face.

Unit V: Advanced Level English Communication (14 Hours)

Narration of short stories, Interview Skills, Group Discussion, Social Conversation Skills, Presentation skills & One Act Plays.

III References/ Text Book/ e-books/websites

- 1. Ramachandra K.K, Karthick K.K From Campus to Corporate, Pearson ISBN 978-93-325-5467-2 2016.
- 2. English in Use I Orient Blackswan
- 3. English in Use II Orient Blackswan

Reference Materials on the Web/web-links:

Speak—https://www.speechactive.com (it can record our speech to check our pronunciation) (for vowels and consonants)

Reading—https://www.freeonlinetest.in (for practice to reading)

Correction of the sentences and sentence fillers— https://meritnotes.com

Faculty & Student Resources:

- Practical Assessments (Evaluation Rubric to assess the skills learnt) 80% Allocation
- Written Examination 20% Allocation

IV. Co-Curricular Activities:

(Co-curricular activities shall not promote copying from textbook or from others work and shall encourage self/independent and group learning)

A. Measurable

- 1. Assignments (in writing and doing forms on the aspects of syllabus content and outside the syllabus content. Shall be individual and challenging)
 - 2. Student seminars (on topics of the syllabus and related aspects (individual activity))
- 3. Quiz (on topics where the content can be compiled by smaller aspects and data (Individuals or groups as teams))
- 4. Study projects (by very small groups of students on selected local real-time problems pertaining to syllabus or related areas. The individual participation and contribution of students shall be ensured (team activity)

B. General

5.

- 1. Group Discussion
- 2. Try to solve MCQ's available online.

MODEL QUESTION PAPER

SECTION – A (5x2=10 Marks)

| Answer | any | Five | questions. |
|--------|-----|------|------------|
| | | | |

- 1. What is Business Process Service? What are the growth opportunities in BPS? CO1, L1
- 2. Explain nonverbal communication. CO2, L2
- 3. Write a note on Time management? CO2, L3
- 4. Explain the difference between campus life and corporate life? CO4, L4
- 5. What is the importance of listening in our day to day life? CO4, L2
- 6. What is corporate grooming and etiquette? CO3, L4
- 7. Discuss the importance of Business Etiquette? CO4, L5
- 8. Describe briefly the points one should bear in mind for effective participation in a group discussion. CO5, L5

SECTION B

(5x6=30 Marks)

| Answer al | l questions. | (Two o | questions : | should | be given | from eac | h unit | with | internal |
|-----------|--------------|--------|-------------|--------|----------|----------|--------|------|----------|
| choice) | | | | | | | | | |

9(a) What are the principles of Corporate Governance? CO1, L1

- 9(b) Discuss the role of NEDs in the application of good corporate governance? CO1, L2
- 10(a) How to manage stress and be assertive? CO2, L4

2. I lived in Chennai when I was _____ Child.

OR

| 10(b) What is analytical thinking? Explain. CO3, L1 |
|---|
| 11 (a) Write the correct verb forms CO4, L1 |
| 1. I you, but you didn't ask me. |
| 2. Soccer fans to fill the stands an hour before the game. |
| 3. Her greatest pleasuremovies. |
| 4. Our mayor has not any promises. |
| 5. The clock all the day. |
| 6. The sun brightly. |
| OR |
| 11 (b) Write the correct verb in agreement with its subject: |
| 1. The cost of all these articles risen. |
| 2. The cow as well as the horse grass. |
| 3. The books borrowed from the libraryon my desk. |
| 4. To take pay and then not to work dishonest. |
| 5. The tornadoes that tear through this country every springmore than just a nuisance |
| 6. Some of the grainto be contaminated. |
| 12 (a) Write the correct articles/ prepositions for the following CO4, L3 |
| 1. He returned after hour. |

- 3. She had problems____ reading the instructions.
- Identify all the Parts of Speech in the given sentences.
- 4) I helped him carry it.
- 5) We didn't spend the night there.
- 6) The boy said he was sorry.

OR

- 12 (b) Change into Simple sentences
- 1. As the decision has already been taken, it is no point discussing the issues.
- 2. Most of the poems that Kalidas wrote have been preserved.
- . Change into Compound sentences
- 1. I am sure that you have done the mischief.
- 2. When the document was signed, they were all satisfied.

Change into Complex sentences

- 1. These books were stolen in my absence.
- 2. The doctor did his best for the patient, but he could not save him.
- 13(a) How should you prepare yourself for facing an interview? What does the employer expect form you? CO5, L4 OR
- 13(b) What are the various purposes for which group discussion is held? Discuss the points that the group as a whole should bear in mind for the smooth and goal-oriented flow of communication. CO4, L2



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DEPARTMENT OF ENGLISH

<u>CAMPUS TO CORPORATE - SYLLABUS FOR BPM, CSCS COURSES UNDER CBCS</u> SEMESTER-V/VI (2023-24)

Title of the Paper: Campus to Corporate

Course Code: ENGSET01 Max. Marks: 50M
No. of Hours per Week: 3 External: 35M
No. of Credits: 3 Internal: 15M

Course Structure and Syllabi under CBCS

| S. No | Semester | Course Code | Title of the Paper | Teaching Hours | Credits | |
|----------|----------|----------------|----------------------------|-------------------|---------|--|
| 1 | V/VI | ENGSET01 | Campus to Corporate | 3 | 3 | |

OBJECTIVES

- 1. To help them shed their inhibitions and self- consciousness while speaking in English and to build their confidence. The focus shall be on fluency ahead of accuracy.
 - 2. To enable them to speak English correctly with focus on stress and intonation.
- 3. To expose the students to a variety of self-instructional, learner-friendly modes of language learning.
- 4. To train them to use language effectively to face interviews, group discussions, public speaking.
- 5. To initiate them into greater use of the computer in resume preparation, report writing, format-making etc.
 - I. **Course Outcomes**: Students at the successful completion of the course will be able to:
 - CO1: Understand the importance of four basic skills of communication.
 - CO2: Understand the techniques of listening, speaking, reading, and writing which helps in Communication.
 - CO3: Learn fluent and accurate language by learning important grammar
 - items. CO4: Learn to face interviews and group discussions.
 - CO5: Learn professional competency in communication and also corporate etiquette.

Syllabus: Practical

Unit I: Overview of Corporate & Business Process System Industry (2 Hours)

Corporate: Ice-breaker Session, Nonverbal communication.

Unit II: Grooming for Corporate (4 Hours)

Corporate Etiquettes: Dressing and Grooming Skills, Workplace Etiquette, Business Etiquette, Email Etiquette, Telephone Etiquette, Meeting Etiquette & Presentation Skills

Unit III: Elementary Level English Communication (6 Hours) Phonetics, One on One basic

conversation skill practice

Unit IV: Intermediate Level English Communication (8 Hours)

Reading Comprehension, Listening Comprehension, Comprehension while interacting face to face.

Unit V: Advanced Level English Communication (10 Hours)

Narration of short stories, Interview Skills, Group Discussion, Social Conversation Skills, Presentation skills & One Act Plays.

Reference Books for Language Lab:

- 1. Speaking English Effectively 2nd Edition by Krishna Mohan and N. P. Singh, 2011. Macmillan Publishers India Ltd. Delhi.
- 2. Sasi Kumar, V & Dhamija, P.V. How to Prepare for Group Discussion and Interviews. Tata McGraw Hill
 - 3. Hancock, M. 2009. English Pronunciation in Use. Intermediate. Cambridge: CUP

III. Lab References:

Provide the author, year of publication, title, and publisher of the book in the order. Use the same format for both print books and e-books.

Reference Materials on the Web/web-links: Not more than two

Listening—https://ielts-up.com (listening these the student can practice advanced listening tests)
Practice to speaking—https://www.free4talk.com / https://speakingclub.com (it is a free-online language practice website)

Model Paper: Campus to Corporate LAB

Max. Marks: 35

Section A

Section R

10 M

10 M

- 1. CORRECTION OF SENTENCES ON TENSES, BE-FORMS, ARTICLES, TRANSFORMATION OF SENTENCES, PUNCTUATION
- 2. VOCABULARY SYNONYMS, ANTONYMS, IDIOMS,

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| Section C | 10 M |
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| Section D | 5 M |
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| | Section C Section D |